

Case Study

Lauder's Glasgow

Client: Mitchell's & Butlers
Location: Sauchiehall Street,
Glasgow
Value: £750,000
Timescale: Six weeks



Challenge

This project was one of the most difficult that Pacific have ever undertaken – for a number of important reasons. First, Lauder's pub dates back to the early 19th century, giving it a key place in Glasgow's history. Second, it is situated in one of the city's most high-profile locations, at the junction of Sauchiehall Street and Renfield Street. Third, this wasn't just any old refurbishment – it was brought about by a massive fire that engulfed a number of properties, destroyed a neighbouring building and caused damage to the pub.

Approach

Pacific couldn't gain access to the building until full clearance had been given by Glasgow Council and the Scottish Fire Service, who had ordered Lauder's to be closed for almost 18 months while safety and engineering checks were carried out. When the green light for access was given, the pub operators Mitchells & Butlers were, unsurprisingly, keen for a rapid refit in order to get Lauder's trading again.

Pacific drew on their huge of experience of working in challenging environments to tight deadlines for big clients to carry out what was, basically, a fully comprehensive refurbishment of Lauder's. It was also one of the first occasions that Pacific were able to provide bespoke furniture that was made to specification in advance in the company's workshops, allowing for better quality control and smoother project delivery.

Results

Lauder's reopened to a fanfare of publicity and rave reviews from customers who had missed their much-loved watering hole during its enforced closure. Pacific's respect for the pub's history and the traditional decor loved by regulars is there for all to see.