

Case Study

The Auctioneers, Glasgow

Client: Mitchell's & Butlers
Location: Glasgow city centre
Value: £130,000
Timescale: Three weeks



Challenge

Pacific had to refurbish a hugely popular city centre bar for Mitchells Butlers plc, the UK's leading operators of pubs and restaurants, whose extensive stable of brand names include All Bar One, O'Neill's, Browns and Harvester.

Due to the popularity of The Auctioneers, on North Court, near George Square, business down-time had to be kept to an absolute minimum – so a three-week programme of works was agreed with a two-week closure during that period.

Approach

Liaison with stakeholders, suppliers, architects and sub-contractors was key as Pacific drew on their vast experience of delivering to deadline and to budget in tight, public-realm spaces where access can be problematic. The project was commenced towards the end of February, 2019, and was handed over to the clients right on schedule.

Tight management of the contract meant that The Auctioneers was able to pick up where it left off prior to refurbishment, delivering a high quality, value-for-money drinking and dining experience to customers in a busy location and in an environment boasting high-quality fittings and other impressive features.

Results

The results are there for all to see, and The Auctioneers is back on-stream, serving breakfast, lunch and dinner to thousands of customers every week. The manager's praise was gratefully received. He said: "It's been fantastic seeing the pub come together. There have been some big changes and we're confident they'll go down well with the people of Glasgow."