

# Case Study

## The Mitre, Edinburgh

**Client:** Mitchells & Butlers  
**Location:** Royal Mile,  
Edinburgh  
**Value:** £575,000  
**Timescale:** 16 Days



## Challenge

THE Mitre is one of Scotland's most famous traditional public houses on the Royal Mile in Edinburgh. It dates back to 1814, is a C-listed building of historical significance and is located just a short stroll from North Bridge, Waverley Station and Holyrood.

It has a loyal local clientele as well as healthy trade from tourists. A sympathetic restoration, respecting the requirements of listed building regulations and a shutdown period of the shortest possible duration were required.

## Approach

Drawing on their vast experience of working to tight deadlines, within historically important buildings and to the demanding standards of client company Mitchells & Butlers – with whom they have a longstanding relationship – Pacific adhered to their “can-do” and “get-it-right-first-time” approach.

Pacific installed new booth screens, new flooring and coverings, upgraded the kitchens, polished the bar tops and redecorated The Mitre, which has the bar at the front of house and a restaurant to the rear.

The project was completed on time and to budget – and within a short shutdown period of just 16 days, which is remarkable, given the nature of the building, which dates back to 1814.

## Results

Character continues to abound in the pub, which has high, panelled ceilings and other features worthy of official protection. Pacific's team impressed Mitchells & Butlers, who expressed their delight with the completed job as well as the dedication and professionalism shown by the personnel entrusted with delivering a high-profile project – on time and on budget, with minimal disruption to trade.