

Case Study

Hawes Inn, Queensferry

Client: Mitchell's & Butlers
Location: South Queensferry,
near Edinburgh.
Value: £210,000
Timescale: Two Weeks



Challenge

Pacific had to fit out and refurbish to an extremely tight deadline this historic out-of-town restaurant for Mitchell's Butlers plc, the UK's leading operators of pubs and restaurants, whose extensive stable of brand names include All Bar One, O'Neill's, Browns and Harvester, and whose annual turnover from 1600 outlets runs to nearly £2billion.

The Hawes Inn in South Queensferry, near Edinburgh, is one of Scotland's landmark country pubs – nestling in the shadow of the Forth Bridge. It oozes rural charm and rustic character and is immortalised with a passing mention in Robert Louis Stevenson's novel Kidnapped.

Approach

Liaison with the client company and the local management of the inn itself was key as Pacific drew on their vast experience of delivering to deadline and to budget. The project was commenced towards the last week of November 2014 and was handed back to the clients during the second week of December.

Tight management of the contract meant that the Hawes Inn was able to continue live up to its hard-won reputation of delivering a high quality dining experience to customers in a stylish and relaxing environment boasting high-quality fittings and other impressive and historic features.

The project amounted to an extensive makeover that would prove impressive to new and existing customers and a major kitchen upgrade. The works front-of-house involved ironmongery, joinery, new doors and frames, fresh glazing, tiling, plaster, decoration, the installation of sanded timber floors, carpeting, glazed screens, shelving, furnishing, lighting, a full refurbishment of the original stone-flag floor and a bar makeover. In the kitchen, new flooring, ventilation and lighting was installed.

Results

The Hawes Inn is now open, serving lunch and dinner to hundreds of customers every week. The makeover has enhanced its standing as a key presence in one of Scotland's most historic towns, and it continues to strike an impressive presence under the imposing structure that is the Forth Bridge.