

Case Study

Royal Scot Glasgow

Client: Mitchell's & Butlers
Location: Union Street, Glasgow
Value: £147,000
Timescale: Two Weeks



Challenge

Pacific had to perform a full remodelling project on The Royal Scot, which is one of Glasgow's busiest bars. All external and internal work had to be carried out to an extremely tight deadline for client Mitchells & Butlers plc, the UK's leading operators of pubs and restaurants, whose extensive stable of brand names include All Bar One, O'Neill's, Browns and Harvester, and whose annual turnover from 1600 outlets runs to nearly £2billion.

Pacific are the only Scottish contractors retained by the Birmingham-based plc, and this contract marked yet another significant project for M&B.

Pacific were conscious of the fact that The Royal Scot, formerly known as The Goose, had to strike the correct visual appeal, thus enhancing its reputation as a welcoming and popular watering hole across the road from Glasgow's busy Central Station.

Approach

Pacific drew on their vast experience of delivering to deadline and to budget, ensuring that The Royal Scot closed for just one week of the two-week duration of the work. Round-the-clock shift patterns were also deployed to ensure that disruption to trade was kept to a minimum and to facilitate the best possible result within the timeframe.

The works involved roof repairs, the sanding and staining of timber wall panelling and tables, full decoration, new resin flooring in the toilet areas, new toilet cubicles, the reupholstering of existing bench seating and the provision of new seating and tables, fresh external decoration and new external signage.

Results

The Royal Scot is trading strongly and continuing to appeal to passing trade from commuters, the business community in the city centre and tourists. Aside from serving drinks, it serves breakfast, lunch and dinner to thousands of customers every week, and it continues to be a key element in the vibrant city centre scene. Pacific can also claim to be the only Scottish contractors serving not just Mitchells & Butlers but burger empire McDonald's, pub chain JD Wetherspoon and bakery firm Greggs.