

# Case Study

## O'Neill's, Glasgow

**Client:** Mitchell's & Butlers  
**Location:** Merchant Square,  
Glasgow  
**Value:** £300,000  
**Timescale:** 12 days



## Challenge

Pacific had to complete a comprehensive refurbishment of popular Irish bar O'Neill's in Glasgow in just 12 days. The bar is part of the Mitchells Butlers empire, the UK's leading operators of pubs and restaurants.

This project was completed in February 2017 – three years after the premises' previous makeover, which was also masterminded by Pacific.

## Approach

Pacific drew on their vast experience of delivering to deadline and to budget. The project was commenced at the start of the month and handed over on February 14. It involved extensive works including new sound and vision systems, timber flooring, impressive mood lighting, new bar, tables, chairs, decor, joinery, plastering and electrical work.

## Results

Tight management of the contract meant that O'Neill's – the "home of great craic" – was able to live up to its reputation of delivering a fun-based, high quality, value-for-money drinking and dining experience to customers in a vibrant environment that projected new sports bar credentials with the addition of huge feature TV screens on the walls.