

Gleneagles Hotel Spa Area

Client: The Gleneagles Hotel
Location: Perthshire
Value: £730,000
Timescale: 26 weeks
Design Team: Hugh Martin Partnership,
Greyline Design, CBA,
Goodson Associates



Challenge

As a World Leading hotel, Gleneagles is renowned for luxury and exclusivity: situated at the heart of Perthshire, the hotel also boasts one of the world's finest golf courses. In advance of Gleneagles' hosting of the 2014 Ryder Cup, Pacific Building were tasked with the conversion of an existing wing of bedrooms and suites into an area suitable for both retail and public use. In its strategic planning the hotel had identified a need to appeal to customers with older children, and in addition to creating a new crèche area, a facility was also to be provided for teens: The Zone. As the ongoing works at the Gleneagles Spa area had engulfed many of the hotel's facilities, a nail bar and pedicure area, a hairdressing salon and traditional gent's barbers and both ladies and gent's cloakrooms were also planned.

Approach

The hotel continued to be fully operational throughout the works, which required a great deal of forward planning. As major structural alterations were required, the removal of debris and the installation of structural steel had to be undertaken without hindrance to the operation: to accommodate this, temporary openings and routes for hotel guests were created. As the hotel is a 24/7 operation, it was crucial that appropriate shift patterns and task scheduling was utilised to ensure that the work was completed not only within the necessary timescales, but with the minimum disruption for guests and hotel staff: noisy or dusty work is unacceptable in the context of a relaxing hotel and spa experience.

Results

The completed works were to Five-Star standards, perfectly complimenting the opulent style and features of the original hotel building. Despite working in a very demanding environment, Pacific Building delivered an extremely high standard of finish for a client who consistently demands the best. Gleneagles represents the finest service experience for its clients. We were privileged to play a part in its delivery and were delighted when this haven of pampering was recognised in the annual Conde Nast Traveller Spa Awards in 2013 .